



8/05/2026

Dear parents and carers,

You may have seen media reports about a global security incident affecting the Canvas platform provided by Instructure. Canvas is used by educational institutions across the world.

The Queensland Department of Education uses Canvas for staff and student training.

Let me assure you the department is communicating with Instructure as the provider and working closely with the Queensland Government Cyber Security Unit (QGCSU).

We have received repeated assurances from Instructure that staff and students' financial information and passwords are not at risk.

As soon as we receive verified information, I will share this with you.

In the meantime, I encourage you and your families to be extra vigilant when it comes to your safety. As always:

- Be alert to phishing attempts – emails, text messages or phone calls may look legitimate. We would never ask for your password or sensitive personal information via email.
- Avoid suspicious links and attachments – do not click links or download files unless you are confident, they are from a trusted and verified source.
- Students should monitor their accounts closely – check for any unusual activity, if you have concerns contact your school.
- Limit sharing of personal information – especially if you are contacted unexpectedly or asked to verify details.

I recognise this incident may cause you some concern. Please know that the safety of your children is our highest priority, I will share updates as soon as possible.

Kind regards

Natasha Glover
College Principal